

Regional Youth Engagement Hubs

The Department of Education seeks to ensure that all young people in Queensland are engaged in education. To this end, the Department has established a Regional Youth Engagement Hub in every education region. These Hubs both support schools to keep young people engaged and help young people who have become disengaged to either reconnect with education and training or gain employment.

What support do Regional Youth Engagement Hubs provide to young people who have become disengaged?

Youth Engagement Hubs can enlist a wide range of professionals - guidance officers, youth support workers, transition support officers, Indigenous liaison officers, teachers, amongst others – to provide case management services to young people. These services include:

- ▶ general guidance and assessment
- ▶ pathways planning

- ▶ work experience
- ▶ literacy and numeracy programs
- ▶ behaviour management support
- ▶ support of social and emotional wellbeing.

In addition to case management services, Regional Youth Engagement Hubs manage the transitions of disengaged young people to state or non-state schools, employment, vocational education and training, and higher education.

Who can refer a young person to a Hub?

Anyone who is supporting a young person can refer them to a Regional Youth Engagement Hub, including but not limited to youth workers, youth justice workers, transition support workers, parents, and guardians.

Scenario

‘Ben’

A child safety officer supported Ben’s transition from one foster home to another. During the transition the child safety officer discovered that he was no longer attending school. Ben told the child safety officer that he was often suspended for poor behaviour and no longer had the motivation to attend. Concerned about Ben’s engagement, the child safety officer contacted their region’s Youth Engagement Hub. The Hub provided behaviour management support and counselling to Ben to help him start attending school again.



Scenario

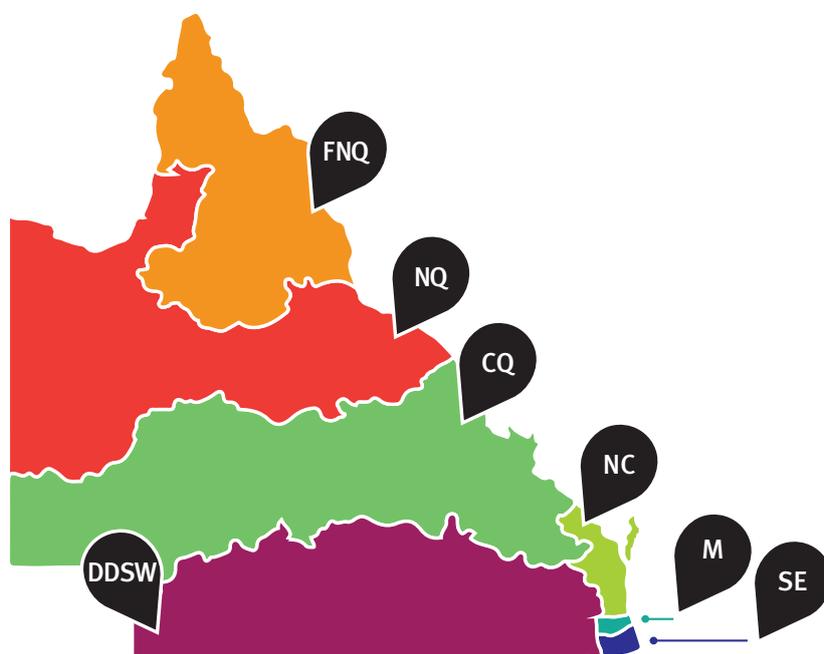
‘Sarah’

A transition support officer assisted Sarah as she came to the end of her detention. The officer wanted to help Sarah get back into school but didn’t know where to start. The officer contacted their region’s Youth Engagement Hub, and the Hub arranged a meeting with the principal of Sarah’s local state school. The Hub was able to provide further transition support to Sarah, including literacy and numeracy programs, pathways planning and behaviour management support.



How do I get in contact?

The Youth Engagement Hub for each education region in Queensland has its own point of contact:



DoE region	Contact Details
 Metropolitan	Metro.Pathways@qed.qld.gov.au School Community Liaison Officers ph (07) 3028 8166
 South East	enquiries.SER@qed.qld.gov.au ph (07) 5656 6688
 Central Queensland	CQRET@qed.qld.gov.au Kate Ingram ph (07) 4932 4087
 Darling Downs and South West	YouthEngagement.DDSW@qed.qld.gov.au ph (07) 4616 7603
 North Coast	northcoastregion@qed.qld.gov.au ph (07) 3203 9000
 North Queensland	studentservicesnqr@qed.qld.gov.au ph (07) 4758 3222 (#2 State Schooling)
 Far North Queensland	fnqnes@qed.qld.gov.au Leigh Taylor ph (07) 4037 3822
 Central Office	youthengagement@qed.qld.gov.au

For general enquiries on Youth Engagement in Queensland, contact youthengagement@qed.qld.gov.au